



Service Renewal & Update Program

Dear Gemsoft Treasure user:

We would like to thank you for using Gemsoft and SharpCatalog products.

Your service and software update contract has expired.

To sign up for your renewal of our support programs and software updates, please choose one of the options on the next page and fax it back to 213-622-6226.

Take advantage of receiving technical assistance and free software upgrades for a whole year with your paid annual service.

Best Regards

Gem of the Net Support Team

Support Contracts and Updates

Plan <input checked="" type="checkbox"/>	Type	Description	Price
<input type="checkbox"/>	Per Incident	Support for Gemsoft Treasure or SharpCatalog including Imaging Systems without a service contract per incident and up to one hour. Additional hours are billed at \$200/hr.	\$200 Per Incident
<input type="checkbox"/>	Telephone Gemsoft Single	Annual Gemsoft Treasure on single computer, networking is not supported. Includes all software updates, phone and email support.	\$440 /year
<input type="checkbox"/>	Telephone Gemsoft Network	Annual Gemsoft Treasure on multiple computers networked at one location. Includes all software updates, phone and email support.	\$950 /year
<input type="checkbox"/>	Telephone SharpCatalog Single	Annual SharpCatalog on single computer, networking is not supported. Includes all updates and email support.	\$220 /year
<input type="checkbox"/>	Telephone SharpCatalog Network	Annual SharpCatalog on multiple computers networked at one location. Includes all updates and email support.	\$285/ year
Number of hours? <input type="checkbox"/>	On Site Training and Service	On site training and service will be charged at an hourly rate, including travel time. Actual incurred travel expenses and parts if required will be charged in addition to the hourly rate. Enter the number of training hours you require in the first column.	\$250 per hour

**** Prices are subject to change without notice.**

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____

**Mailing Address: Gem of the Net, LLC.
4425 Jamboree Rd. Suite 230, Newport Beach, CA 92660**

Credit Card Authorization

Card Type: _____ Card No.: _____ Expiration: _____

Card ID _____

Name on Credit Card: _____

Billing Address for Credit Card: _____

City: _____ State: _____ Zip: _____ Country: _____

Billing Address Telephone: _____

Authorize Gem of Net Co. to charge my credit card for the purchase of the above checked service agreements. I understand that on site training and service is billed on a per hour basis.

Signature: _____ Date: ___/___/___

Please Fax this form to: 213-622-6226